



"Professionals Training Professionals"

Technology Requirements for First Five Online/Hybrid Courses

Below you will find the minimum requirements for attending a class with
First Five Fire and EMS Education.

Technology Proficiency

You should be proficient in the following:

- basic computer skills
- sending/receiving email
- sending and receiving attachments via email
- using a web browser
- finding resources through search engines
- downloading and installing software
- ability to record a video of yourself
- familiarity with Zoom
- experience/familiarity with a variety of file formats such as: .pdf "Portable Document Format", .rtf "Rich Text Format", .doc or .docx "Microsoft Word Document", and .txt "Text document"
- the ability to be self-directed in learning new technology skills (e.g. following a handout, a step-by-step tutorial, online video help, or access to support to learn necessary skills)



Hardware

- PC or Mac with Fast Processor -Preferably a laptop
- Monitor
- Speakers
- Microphone
- Headset
- Webcam

Software

- Windows 8/8.1 or Above
- OS 10.14 or Above

Internet Connection

- High speed Broadband Internet Connection is Required
 - Test your Internet speed using [speedtest.net](https://www.speedtest.net).
 - Recommended Internet speeds:
 - Ping response is less than **100ms**
 - Download speed is at least **20Mbps**
 - Upload speed is at least **2Mbps**

Please consider the following while participating in online/hybrid courses:

- Using a shared Internet connection will impact connectivity, such as additional household members use of streaming TV, gaming, and other Internet usage.
- Wireless connections may be impacted by the distance from the router and interference from microwaves and other electronics. (Wired connections are recommended.)
- Your Internet Service Provider's performance may vary throughout the day based on community usage.

Browsers

The most recent release of Chrome or Firefox is Recommended

Email

Students are expected to have a valid email address that they have access to. A Google(Gmail) account may be necessary for some classes.